

# Vincent La Padula

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## TECHNOLOGY & BUSINESS PROGRAM MANAGER

Business-minded and tech savvy leader who strategizes, develops, and drives technological innovations and initiatives by building a collaborative platform for creative solutions and continuous improvement. Motivating and proactive communicator with a talent for building world-class, cross-functional global teams that improve service quality, cost effectiveness, and productivity in highly competitive markets.

### Core Qualifications

Integration of Technology & Business Solutions | Change Management | Cross-Functional Team Leadership | Strategic Planning & Tactical Execution | IT Project & Program Management | Regulatory Compliance | Risk Management | Vendor Management | Global Data Privacy | IT Project Roadmap | Relationship Building

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## PROFESSIONAL EXPERIENCE

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### Citigroup Inc., Baltimore, Maryland

2002–2018

**Senior Vice President**, Citigroup (2008–June 2018)

**Vice President**, CitiFinancial International (2005–2008)

**Vice President**, CitiFinancial (2002–2005)

As member of senior leadership team for *Global Functions Technical Solutions*, led cross-functional multi-lingual teams comprising more than 100 personnel (staff and contractors). Teams tasked with delivering global risk control compliance (GRC) solution. Directed up to ten direct reports, including vice presidents, technical and program managers, and contractors. Held full P&L responsibility for budgets as high as \$18M.

### Technology Initiatives & Innovation

- Led the creation, implementation, and deployment of Citigroup's initial automated self-assessment fraud monitoring software solution to improve tracking, visibility, and risk mitigation of compliance issues.
  - Built and managed remote, geographically diverse IT Risk Management Solutions team of 75+ members (employees and vendors).
  - Directed the development of multi-lingual software that ensured random sampling of assessment data. Collected data used for identification of issues, reporting of internal controls, and planning of corrective actions to satisfy regulatory policy requirements.
  - Multilingual compliance software project delivered on time and within budget. Program used by 6,000+ national and international staff and contractors and received first favorable rating for corporate compliance from Office of the Comptroller of the Currency (OCC).
- Co-recipient of USA Patent US9507960B2 for originality of design of the Global Data Privacy Application (a software solution that met privacy requirements for data and cross-border compliance).
  - Framework/ tools fulfilled standardization, time-to-market, and branding requirements and acquired regulatory commitments and clearance.
  - Global Data Privacy Application led to a decrease of more than \$202M in annual expenses.

### Change Management

- Collaborated with vendors/ contractors to improve ROI through creation of a dynamic fixed-price contract that allowed for continuity of resources and cost savings.
  - Partnerships laid the groundwork for culture shift throughout the organization.
  - Increased ROI and maximized resources by cross-training staff and adhering to risk framework.

## IT Project / Program Management

- Collaborated with IT staff, vendors, senior management, and SMEs to develop an IT project roadmap to synchronize multi-million dollar IT project deliverables with business goals.
  - Strictly adhered to Software Development Lifecycle (SDLC) framework that included QA, reporting, audits, and controls.
  - Liaised with executive management and risk, business and development teams to gather, understand, convert, and deliver complex business requirements into technical design documents/technology solutions. Communicated risks and prioritized and facilitated problem-solving.
  - Teamed with Business Program Manager to meet business goals and acquire end-users' buy-in.
- Led the Global IT Compliance Solutions Group to design a global strategy and roadmap to retire outdated and ineffective systems and processes.
  - Identified needs of 118 countries (regulations, risks, and controls) and delivered customizable, multi-lingual solutions for governing policies and laws.
- Developed software tool to manage "Golden Source" repository of 11,000 regulations, 27,000 rules, 23,000 controls, and 25,000 assessments.
  - Ensured compliance controls in place – operational, internal, and external.
  - Recipient of the Global CLEA (Compliance Leadership and Excellence) award for design, development and rollout of new tracking tool to capture regulatory policy changes.

**Crawford, Slevin & Hicks, Inc., Sparks, MD**

**1998–2002**

### **Senior IT Manager**

- Designed, developed, and implemented Company's first-ever, on line, open enrollment tool for employee benefits. Innovative tool streamlined efficiencies, reduced fraud, and increased data/ information accuracy.

### Prior Employment

Lead Web Developer, Allegis Group, Hanover, MD

ASP Web Developer, Excel Worldwide, New Rochelle, NY

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## **PROFESSIONAL DEVELOPMENT**

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**Courses/ Workshops:** Topics included: *Executive Negotiations, Foundations of Leadership, Leadership I & II Cheetah Project Management Series, and PMP Boot camp*

**Conferences:** 2017, MetricStream GRC Summit, National Harbor, MD; 2016, CIO Innovation Awards; 2015, IBM InterConnect, Las Vegas, NV; 2014, IBM Impact, Las Vegas, NV

**Presentations:** Cohost weekly Internet radio program/ podcast for Brave Bold Media. Topics include: *Leadership, Overcoming Obstacles, Personal Development, Crisis Management, and Communication*. **2016, CIO Innovation Awards Presentation** for 700 participants on *The Value of Single-Source Regulatory Event Tracking*

**Technology:** **Microsoft Office Suite:** Excel, Word, PowerPoint, Outlook, Access, Publisher  
**Collaborative Software:** MS Project, MS Teams, SharePoint, Slack

## **AFFILIATIONS**

President, Rumsey Island Resident Association (RIRA) | Volunteer, Habitat for Humanity – Harford County |  
Volunteer, The ARC Northern Chesapeake Region | Volunteer, Life Matters – Harford County Suicide Prevention